

GOAL AND QUALITY POLICY

GOAL: The goal of Young & Franklin Inc. and Tactair Fluid Controls Inc. is to be a performance based organization and a premier supplier of specialty fluid controls to the land-based gas turbine, aerospace and defense industries.

OBJECTIVES: Our objectives are:

- To provide our customers with products and services of the highest quality, value and reliability.
- To keep the delivery commitments made to our customers.
- To produce products of elegant and efficient design.
- To strive for continuous improvement in product quality and process efficiency.
- To promote teamwork, instill open and honest communications and true accountability of our employees.
- To team with suppliers that share our objectives and commitments.
- To behave ethically and with integrity towards our employees, customers, suppliers, and in a socially responsible fashion in our community.
- To operate as a financially strong and profitable Company.

Our commitment to achieving these objectives is absolute. We shall do so through fostering an environment which encourages continuous improvement and innovation in design, in manufacturing, in quality and in service to our customers.

Reaching our goal calls for the acceptance of these objectives by all of our people, supported by a belief in the ability and accountability of each one of them to positively affect the process. It also includes the commitment of our suppliers to our quality and performance objectives.



Brian G. Babin
President

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